Ĭ,		SE SE	BEST-A	VAILAE	BLE C	OPY	PATEN	T NUMBER	
4		Subclass					1		
1 30		CLASSIFICATION							
800		# Intl					/		
7		ું!છેં . વ્યા			1				
1/1		4	J.S. UTILIT	Patent P	a. a / a a management of		****		
开写					AM PAT	ENTUATE			
C4 95		2 to 1	SCANNED 3	O a H	仁			1	
1 7	APPLICATION NO	CONT/PRIOR	CLASS SU	BCLASS	ART UNIT	EXAMIN	FR .	- 135	
	09/7275	67 D	于09	7,24	2156L		AN		
11	& Karen	Bradley	7 - 1		<u> </u>		***		
	Amrit Ray La	ian Lemler Patel	•	*		* Selection			
	APPL	Li	%	**					
	/ Time-b	ased monitor	ing of ser	vice lev	el agree	ements >			
		ķ,						. & »	
	F			j.	d			PTO-2040 12/99	
	And the same								
						44			
Ŋ			ISSUING C	CLASSIFI	CATION				
	ORIGINA	uL 🤼	1 3 3 3 3 3		CROSS REFE				
M	CLASS	SUBCLASS	CLASS	SUBC	LASS (ONE S	SUBCLASS F	ER BLOCK)		
					7				
	INTERNATIONAL	CLASSIFICATION							
7				2.5					
Mr.			4.5	31 E					
No.									

	ISSUING CLASSIFICATION						
ORIGINAL	CROSS REFERENCE(S)						
CLASS SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)					
INTERNATIONAL CLASSIFICATION							
Marie State of the							
	4.14	Continued on Issue Slip Inside File Jacket					

TERMINAL	DRAWINGS			CLAIMS ALLOWED		
DISCLAIMER	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G	
The term of this patent subsequent to (date) has been disclaimed.	(Assistant	Examiner)	(Date)	NOTICE OF ALL	OWANCE MAILED	
The term of this patent shall not extend beyond the expiration date of U.S Patent. No.					UE FEE	
	(Primary	Examiner)	(Date)	Amount Due	Date Paid	
The terminalmonths of this patent have been disclaimed.	(Legal Instrum	ents Examiner)	(Date)	ISSUE BAT	rch number	
WARNING: The Information disclosed herein may be re Possession outside the U.S. Patent & Trade	stricted. Unauthorized	disclosure may be to authorized emp	prohibited by the l	Inited States Code Title 3 tors only.	5, Sections 122, 181 and 3	